



**BUSINESS SERVICE**  
NEW CUSTOMER APPLICATION/CONTRACT

**SAN CARLOS APACHE  
TELECOMMUNICATIONS  
UTILITY, INC.**  
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[www.scatui.net](http://www.scatui.net)

PHONE	NEW PHONE #:	ADDITIONAL LINE	CABLE TV	DIAL-UP	PAGING	CSR:	DATE:
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**CUSTOMER INFORMATION**

BUSINESS/COMPANY NAME:				BILLING/MAILING ADDRESS:			
OWNER/MANAGER/DIRECTOR NAME:				PHYSICAL ADDRESS:			
TITLE:				CITY/STATE/ZIP CODE:			
ACCOUNT #:		ACCT PASSWORD:		CONTACT PERSON/OTHER AUTHORIZED REPRESENTATIVE:			
AMERICAN INDIAN	NATIVE HAWAIIAN OR PACIFIC ISLANDER	HISPANIC OR LATINO	AFRICAN AMERICAN	WHITE	MAIN BUSINESS/BILLING #:		FAX #:

<b>TELEPHONE SERVICE INFORMATION</b>	<b>DIRECTORY INFORMATION</b>
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HAVE YOU HAD PHONE SERVICE WITH SCATUI? <input type="checkbox"/> YES <input type="checkbox"/> NO		<input type="checkbox"/> NON-PUB - \$1.50/MO	<input type="checkbox"/> NON-LISTED - \$1.00/MO	<input type="checkbox"/> PUBLISHED
IF YES, PREVIOUS PHONE #:	UNDER WHAT NAME:	<input type="checkbox"/> ADDITIONAL LISTING - \$1.00/MO		
HAS THIS LOCATION HAD PHONE SERVICE BEFORE? <small>Please complete a Service Line Agreement Form</small>		NAME AND LISTED ADDRESS (if computer line do not submit address):		
PREVIOUS RESIDENTS:		<b>TELEPHONE OPTIONS</b>		
		<input type="checkbox"/> 900 # AND INTERNATIONAL CALLING BLOCK	<input type="checkbox"/> TOLL/COLLECT BLOCK	
		<input type="checkbox"/> WIRE MAINTENANCE PLAN \$ 2.86/MONTH	<input type="checkbox"/> THIRD PARTY BLOCK	

<b>CABLE TV SERVICE INFORMATION</b>	<b>TELEPHONE DEPOSIT REQUIREMENT</b>
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HAVE YOU HAD CABLE TV SERVICE WITH SCATUI? <input type="checkbox"/> YES <input type="checkbox"/> NO		New SCATUI Telephone Customers are subject to a \$100.00 deposit in order to establish a credit history. Deposits will be retained for a period of 12 months. The required deposit can be waived if you agree to add a long distance toll block and a collect and third party billing block on your telephone service for one year.	
IF YES, WHEN DID YOU LAST HAVE SERVICE:	UNDER WHAT NAME:		
HAS THIS LOCATION HAD CABLE TV SERVICE BEFORE?		WAIVE DEPOSIT AND BLOCK LONG DISTANCE, COLLECT, AND THIRD PARTY BILLING FOR ONE YEAR? <input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE COAX CABLE AND OUTLETS STILL IN PLACE?		DEPOSIT SUBMITTED TO OPEN LONG DISTANCE, COLLECT, AND THIRD PARTY: \$100.00 <input type="checkbox"/> YES <input type="checkbox"/> NO	
PREVIOUS RESIDENTS:		DEPOSIT DATE:	RETAIN TO DATE:

<b>DIAL-UP ACCOUNT</b>	<b>INSTALLATION/APPOINTMENT</b>
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USER NAME/E-MAIL ADDRESS:		PASSWORD:		# OF JACK/OUTLET TO INSTALL & LOCATIONS:	
SECOND EMAIL ADDRESS:		PASSWORD:			
PREVIOUS ACCOUNT USERNAME/E-MAIL:					
Additional E-Mails \$5.00 per account.					

<b>PAGER ACCOUNT</b>	<b>WOULD YOU LIKE TO SET UP AN APPOINTMENT FOR INSTALLATION?</b>
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PAGER #:		ACTIVATION DATE:		<input type="checkbox"/> YES <input type="checkbox"/> NO
CAPCODE:		SERIAL #:		DATE: _____ TIME: _____
Customer acknowledges that paging communications may be interrupted at various times for a wide variety of reasons and agrees that SCATUI shall not be held liable for any interruptions of service beyond their control. Paging services available within the state of Arizona only. Limited manufacturer warranty on all pagers. All Pager sales are final.				DRIVING DIRECTIONS:
				INITIAL _____

**YOUR SERVICE IS BILLED IN ADVANCE: YOUR FIRST BILL WILL INCLUDE THE PRORATED AMOUNT OF YOUR PLAN WITH ADDITIONAL SURCHARGES, PLUS THE MONTH IN ADVANCE, AND ANY APPLICABLE INSTALLATION FEES.**

SCATUI IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER.

Authorized Signer's Signature		Second Authorized Signer's Signature	
<b>X</b> _____	<b>X</b> _____		
Date: _____	Date: _____		

**FOR OFFICE USE ONLY**

<input type="checkbox"/> LIDB	<input type="checkbox"/> SLA	<input type="checkbox"/> PLANT	<input type="checkbox"/> LD CARRIER	<input type="checkbox"/> FILE	SERVICE ORDER #: _____
<input type="checkbox"/> DIRECTORY	<input type="checkbox"/> MAP	<input type="checkbox"/> LIFELINE	<input type="checkbox"/> PIC FREEZE	<input type="checkbox"/> FOLLOW-UP	DATE COMPLETED: _____

# SCATUI - BUSINESS SCHEDULE OF RATES, CHARGES, AND FEES

<b>PHONE 475-</b>	<b>CABLE TV</b>	<b>DIAL-UP</b>	<b>PAGER</b>	<b>CSR:</b>	<b>DATE:</b>
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## TELEPHONE SERVICE

### MANDATORY MONTHLY CHARGES

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>ONE PARTY Business</b><br>An active line is provided with 24-hour dial tone service.        | \$ 32.00 |
| <input type="checkbox"/> <b>SLC Federal Access Line Fee</b><br>Assessed by the FCC to help keep your toll charges down. | \$ 9.20  |
| <input type="checkbox"/> <b>FUSC Federal Universal Service Charge</b><br>Assessed by the FCC to help keep cost down.    | \$ _____ |

### TAX SURCHARGES

- |  |
|--|
| <input type="checkbox"/> <b>3.0% FEDERAL TAX</b> |
| <input type="checkbox"/> <b>2.5% TRIBAL TAX</b>  |

### NON-REOCCURRING SERVICE CHARGE (ONE-TIME CHARGES)

- |   |          |   |          |
|---|----------|---|----------|
| <input type="checkbox"/> <b>INSTALLATION CHARGE</b>     | \$ 50.00 | <input type="checkbox"/> <b>SERVICE ORDER CHARGE</b>      | \$ 4.00  |
| <input type="checkbox"/> <b>ADDITIONAL JACK CHARGE</b>  | \$ 30.00 | <input type="checkbox"/> <b>RETURN CHECK CHARGE</b>       | \$ 15.00 |
| <input type="checkbox"/> <b>TELEPHONE NUMBER CHANGE</b> | \$ 20.00 | <input type="checkbox"/> <b>TRANSPER/RELOCATE</b>         | \$ 50.00 |
| <input type="checkbox"/> <b>RECONNECT CHARGE</b>        | \$ 40.00 | <input type="checkbox"/> <b>SERVICE CHARGE (PER HOUR)</b> | \$ 75.00 |

### OPTIONAL CALLING FEATURES - \$5.00/MO

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> <b>CALL WAITING</b>           | <input type="checkbox"/> <b>SELECTIVE CALL REJECT</b> | <input type="checkbox"/> <b>AUTOMATIC CALLBACK</b>    |
| <input type="checkbox"/> <b>CALL FORWARDING</b>        | <input type="checkbox"/> <b>PRIORITY CALL</b>         | <input type="checkbox"/> <b>AUTOMATIC RECALL</b>      |
| <input type="checkbox"/> <b>CALLER ID</b>              | <input type="checkbox"/> <b>PERSONAL RING</b>         | <input type="checkbox"/> <b>SELECTIVE CALL ACCEPT</b> |
| <input type="checkbox"/> <b>CALL WAITING/CALLER ID</b> | <input type="checkbox"/> <b>THREE WAY CALLING</b>     | <input type="checkbox"/> <b>TOLL ABILITY with PIN</b> |
| <input type="checkbox"/> <b>DO NOT DISTURB</b>         | <input type="checkbox"/> <b>SPEED DIALING</b>         | <input type="checkbox"/> <b>WARM LINE</b>             |
| <input type="checkbox"/> <b>ANONYMOUS CALL REJECT</b>  | <input type="checkbox"/> <b>SPEED DIALING</b>         | <input type="checkbox"/> <b>VOICE MAIL</b>            |

**Feature Discounts apply for more than one calling feature.**

## CABLE TV SERVICE

### MANDATORY MONTHLY CHARGES

- |  |          |
|--|----------|
| <input type="checkbox"/> <b>SAN CARLOS/PERIDOT</b>       | \$ 28.00 |
| <input type="checkbox"/> <b>BYLAS</b>                    | \$ 24.00 |
| <input type="checkbox"/> <b>SKILL CENTER</b>             | \$ 13.75 |
| <input type="checkbox"/> <b>MANDATORY COPY RIGHT FEE</b> | \$ 0.10  |

### OPTIONAL PREMIUM CHANNELS

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>HBO - SAN CARLOS/BYLAS</b>      | \$ 10.00 |
| <input type="checkbox"/> <b>SHOWTIME - SAN CARLOS/BYLAS</b> | \$ 8.00  |
| <input type="checkbox"/> <b>TMC - THE MOVIE CHANNEL</b>     | \$ 8.00  |
| <input type="checkbox"/> <b>SHOWTIME/THE MOVIE CHANNEL</b>  | \$ 10.95 |

### ONE-TIME SERVICE CHARGES

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>INSTALLATION CHARGE</b>       | \$ 44.00 |
| <input type="checkbox"/> <b>ADDITIONAL OUTLETS (EACH)</b> | \$ 20.00 |
| <input type="checkbox"/> <b>RECONNCT CHARGE</b>           | \$ 24.00 |
| <input type="checkbox"/> <b>TRANSFER/RELOCATE</b>         | \$ 44.00 |
| <input type="checkbox"/> <b>CHANGE OF SERVICE</b>         | \$ 19.00 |
| <input type="checkbox"/> <b>TRIP CHARGE</b>               | \$ 15.00 |
| <input type="checkbox"/> <b>SERVICE ORDER CHARGE</b>      | \$ 4.00  |

### ADDITIONAL SERVICES/MONTHLY CHARGE

- |   |         |
|---|---------|
| <input type="checkbox"/> <b>WIRE MAINTENANCE PLAN</b> | \$ 1.86 |
|---|---------|

## DIAL-UP INTERNET SERVICE

### MANDATORY MONTHLY CHARGES

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>UNLIMITED DIAL-UP INTERNET ACCESS PLUS TWO (2) E-MAIL ADDRESSES</b> | \$ 17.00 |
| <input type="checkbox"/> <b>ADDITIONAL E-MAIL ACCOUNTS</b>                                      | \$ 5.00  |

### ONE-TIME SERVICE CHARGES

- |  |          |
|--|----------|
| <input type="checkbox"/> <b>RECONNCT CHARGE</b>      | \$ 10.00 |
| <input type="checkbox"/> <b>SERVICE ORDER CHARGE</b> | \$ 4.00  |

## PAGER SERVICE

### MANDATORY MONTHLY CHARGES

- |  |         |
|--|---------|
| <input type="checkbox"/> <b>PAGER AIRTIME</b>        | \$ 9.00 |
| <input type="checkbox"/> <b>VOICEMAIL (OPTIONAL)</b> | \$ 1.00 |

### ONE-TIME SERVICE CHARGES

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>PAGER</b>           | \$ 55.00 |
| <input type="checkbox"/> <b>ACTIVATION</b>      | \$ 8.00  |
| <input type="checkbox"/> <b>RECONNCT CHARGE</b> | \$ 8.00  |

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ALL RATES AND CHARGES ARE SUBJECT TO CHANGE